



नागरिक सहकारी बैंक मर्यादित, विदिशा
बैंक भवन, तिलक चौक, विदिशा (म०प्र०) 464001
फोन- 07592- 237500, 405982 nagrik_bank@nsbvidisha.bank.in

ग्राहकों की विशिष्ट शिकायतों के निवारण हेतु निम्नुसार अधिकारियों की सूची :-

S.N.	Particulars	First Level	Second Level	Third Level
1	ATM/ Debit Card	Rajneesh Yadav	Vaibhav Jain	Devendra Rao Bhosle
2	Credit Card	N.A.	N.A.	N.A.
3	Internet/Mobile Banking	Rajneesh Yadav	Vaibhav Jain	Devendra Rao Bhosle
4	Account Opening/ Difficulty in operation of accounts	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
5	Mis-selling/ Para-Banking	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
6	Recovery Agent/ Direct Sales agent	Jitendra Jain	Devendra Rao Bhosle	Mahendra Singh Yadav
7	Pension and senior citizens /differentially abled	Rajneesh Yadav	Vaibhav Jain	Devendra Rao Bhosle
8	Loans and advances	Vaibhav Jain	Devendra Rao Bhosle	Mahendra Singh Yadav
9	Leavy of charges without prior notice/ Excessive charges/ fore closure charges	Vaibhav Jain	Devendra Rao Bhosle	Mahendra Singh Yadav
10	Cheque/ Draft/ Bills	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
11	Non observance of fair practices	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
12	Exchange of coins, issuance /acceptance of small denomination note and coins	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
13	Bank Guarantee/ Letter of credit and documentary credit	Vaibhav Jain	Jitendra Jain	Devendra Rao Bhosle
14	Staff behavior	Vaibhav Jain	Devendra Rao Bhosle	Mahendra Singh Yadav
15	Facilities for customers visiting the branch/ adherence to prescribed working hours by the branch etc.	Vaibhav Jain	Devendra Rao Bhosle	Mahendra Singh Yadav



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SR. No.	Name	Designation	Mobile No.	Landline No.	Email Id
1	Abdhesh Singh Yadav	Chair Person	9691626194	07592 – 405982	nsbmvidisha@nsbvidisha.bank.in
2	Mahendra Singh Yadav	Director	9425483233	07592 – 405982	nsbmvidisha@nsbvidisha.bank.in
3	Abhay Kumar Vadya	Pro. Director	9425020020	07592 – 405982	nsbmvidisha@nsbvidisha.bank.in
4	Devendra Rao Bhosle	C.E.O.	8085351520	07592 – 237500	bankho@nsbvidisha.bank.in
5	Jitendra Jain	C.G.M.	9589312831	07592 – 405982	nsbmvidisha@nsbvidisha.bank.in
6	Vaibhav Jain	Chief Manager	9713888185	07592 – 237500	nagrik_bank@nsbvidisha.bank.in
7	Ajay Yadav	Branch Manager	8085351528	07592 – 237500	nagrik_bank@nsbvidisha.bank.in
8	Rajneesh Yadav	Manager	8085351523	07592 – 237500	bankho@nsbvidisha.bank.in
9	Prashant Karahiwale	Manager	8085351526	07592 – 237500	bankho@nsbvidisha.bank.in
10	Abhishek Kumar Namdev	Head Casher	8085351521	07592 – 237500	bankho@nsbvidisha.bank.in
11	Prince Jain	Accountant	8349414405	07592 – 237500	bankho@nsbvidisha.bank.in
12	Parul Sharma	Clerk	7610110902	07592 – 237500	bankho@nsbvidisha.bank.in